



For Immediate Release

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Press Contact

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Department of Human Services' Head Start Program Launches New Online Portal Allowing Parents to Register Children Online

(US VIRGIN ISLANDS) – During a time when it has become more important than ever to have the ability to do things remotely and online, The Head Start Program today announced that they have implemented a unique, online parent portal. The online tool allows parents to create a profile and complete the family and Head Start-aged child(ren)'s application into the Head Start program's database. The Child Outcome Planning and Assessment Software (COPA) is the computer-based, centralized intake process that the Head Start program will use to receive and process applications. In compliance with the COVID19 precautions, this new parent portal allows parents to submit their family's information without having to visit the Head Start office in person.

Benefits of Portal

The COPA online portal allows prospective and current Head Start parents to create an account, apply for services, upload verification documents, select classroom sites and receive feedback from the Head Start program about whether their child(ren) qualify for Head Start services. All parents will need is access to the web (through a computer or phone) and a user ID and password, which is created the first time a parent accesses the site.

Steps to Access and Use COPA Parent Portal

1. <https://vihs.mycopa.com/familyPortal/childCare.epl>
2. Select preferred language (English or Spanish) by clicking on English or Espanol in the top right corner
3. Click on "Register"
4. Give consent
5. Create a family and child profile

Questions for the Head Start office can be addressed at (340)773-1972 on St. Croix or (340)774-0930 ext. 4200 on St. Thomas. For additional information, please visit the Department of Human



Services website, www.dhs.gov.vi or on Facebook (<https://www.facebook.com/usvidhs>) at US Virgin Islands Department of Human Services.

The Department of Human Services (VIDHS) exists to provide social services to members in our community with diverse needs. In times of national uncertainty and hardship we act as a safety-net and exist to inspire hope and empower change through non-judgmental, quality delivery of needed services and resources. Please visit the Department of Human Services website, www.dhs.gov.vi for more information.

For more information on Covid19, the new strain of coronavirus, please visit the USVI Department of Health's website, www.doh.vi.gov/coronavirus or text COVID19USVI to 888777. Please also use the hashtag #COVID19USVI on social media.

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